

INDIA to UAE

1. UAE Nationals
2. ICA approved UAE residents destined for UAE only
3. Any Indian national holding any type of valid UAE visa and destined for UAE only.
4. Download the COVID-19 - DXB Smart App & Al-Hosn UAE App.
5. Passengers are required to carry COVID-19 negative test result of the PCR test conducted not more than 96 hours before departure.
6. Submit Health Declaration Form ([click here](#))
7. Submit Quarantine Undertaking form ([click here](#))

Passengers need to carry all the documents at the time of Travel.

All passengers are required to check the UAE Government Authority Website for the latest updates on travel.

Regulations for passengers travelling to Dubai (As of 11th Nov 2020)

1. Fill the Declaration Form before arriving at Dubai. [Click here](#) to download the passenger health declaration form.
2. Download the COVID-19 Dubai Smart App before departure [Click here](#) to check the Smart App process
3. Print Negative COVID-19 Certificate. PCR test no later than 96 hours before departure. Children under 12 and passengers with moderate to severe disabilities are exempt from PCR.
4. All Negative COVID-19 Certificates must be signed and stamped by a healthcare provider (Digital stamp and signatures are acceptable).
5. Undergo PCR test at Dubai arrivals and self-isolate until results. [Click here](#) to download the Quarantine Declaration form
6. GDRFA Approval is required for Dubai Issued residence visa on https://smart.gdrfad.gov.ae/Smart_OTCServicesPortal/ReturnPermitService.aspx
7. ICA approval is required for other emirates issued visas on <https://smartservices.ica.gov.ae/echannels/web/client/guest/index.html#/residents-entry-confirmation>

8. Tourists with valid visa or visa on arrival are not required to get any approvals from GDRFA or ICA.

9. Tourists are required to be holding a valid round trip ticket from the country of origin.

10. Tourists are required to have a hotel booking/address proof, and sufficient funds to cover daily expenses during their stay.

11. As per Dubai Civil Aviation Authority, below are the list of the blacklisted laboratories for the RT-PCR test

- i. Suryam Lab in Jaipur
- ii. Microhealth Lab in the cities of Kerala and Trivandrum
- iii. Dr. P. Bhasin Pathlabs (P) Ltd. in Delhi
- iv. Noble Diagnostic Centre in Delhi
- v. Aza diagnostic center
- vi. 360 Diagnostic & Health Services
- vi. AARA Clinical Laboratories

*Agency and passengers need to ensure that they fulfil conditions by Indian and UAE authorities. Go Air is not liable for any offloading due to any state and country regulations.

Regulations for passengers travelling to Abu Dhabi (As of 11th Nov 2020)

Though the ICA approval requirement is discontinued for passengers to arrive AUH, below points are mandated.

- Passengers should check their clearance to travel AUH by updating their Passport Number/Emirates ID card number on the website - (uaeentry.ica.gov.ae)
- Authorities recommended that passengers should check their clearance before booking tickets as eligibility is subjective.
- Airlines should not override API clearance while accepting passengers. Even if passengers have ICA clearance, they may not get API approval. Hence not to be accepted.
- Also all passengers (UAE nationals, Residents, Tourists & Transit/transfer) must test
 - A. Negative within 96 hrs from the test date. (test must be performed in approved labs by country of origin)
 - B. Airline & GHA must ensure passengers holding negative PCR test results of pre-testing prior checking-in from origin.

C. Passengers must carry a hard copy of the results.

- Passengers will undergo PCR prior Immigration upon their arrival at AUH.

A. Children under 12 & people of determination (with severe & moderate impairment) are exempted from pre-PCR test and will have to undergo PCR test prior arrival to AUH only.

- Passengers will be asked to sign a consent form at Immigration counter for self-quarantine (for 14 Days).
- Passenger is to download ALHOSN app for tracking purposes.

NOTE:

In previous dates, a large number of passengers from other airlines (IX, TK, PK, BG and 3L) became INAD on arrival at AUH. Those airlines were held responsible and were asked to deport passengers to origin stations. Kindly advise all team members to accept passengers for AUH only if they get API clearance during check in.

**Agency and passenger needs to ensure that they fulfil conditions by Indian and UAE authorities. Go Air is not liable for any offloading due to any state and country regulations.*

[Click here](#) to view the passenger journey operations resumption during pandemics.

Conditions / Requirement for travel effective 22nd April 2021

Kindly note, effective 22nd April 2021 all passengers travelling from any point in India to Dubai are requested to carry a Negative RT-PCR report with mandatory QR code which is linked to the original report.

Passengers will not be allowed to travel without QR code shown on the RT-PCR report.

(VALID Covid-19 Test certificate should indicate NEGATIVE that is issued within the valid time frame, namely, 48 hours from the time of collecting the sample and also ensure that the time of sample collection - "Date & Time" and time of reporting "Result date and Result time" are accurate.)

UAE to INDIA

1. Stranded Indian Nationals
2. All Overseas Citizen of India (OCI) cardholders holding UAE passports
3. UAE Nationals (including diplomats) holding valid visa issued by an Indian Mission in any category covered under Ministry of Home Affairs (MFA guidelines dated 30 June 2020)
4. Download the COVID-19 - Arogya Setu app.
5. Passengers are required to carry COVID-19 negative test result of the PCR test conducted not more than 96 hours before departure.
6. All passengers must fill the online health declaration form under COVID updates (Air Suvidha) on the link <https://www.newdelhairport.in/airsuvidha/apho-registration> at least 72 hours before the scheduled arrival in India. Passengers will receive an approval code that must be presented at the Arrival Health Counter.
7. Exemption request Form for international arrival passengers - <https://www.newdelhairport.in/airsuvidha/covid-19-exemption-international-passenger>
 - a. Note: Applications are being accepted on behalf of the State Government and the Form needs to be applied at least 72 hours prior to flying.
8. All passengers are requested to check the Country/State website before travel.